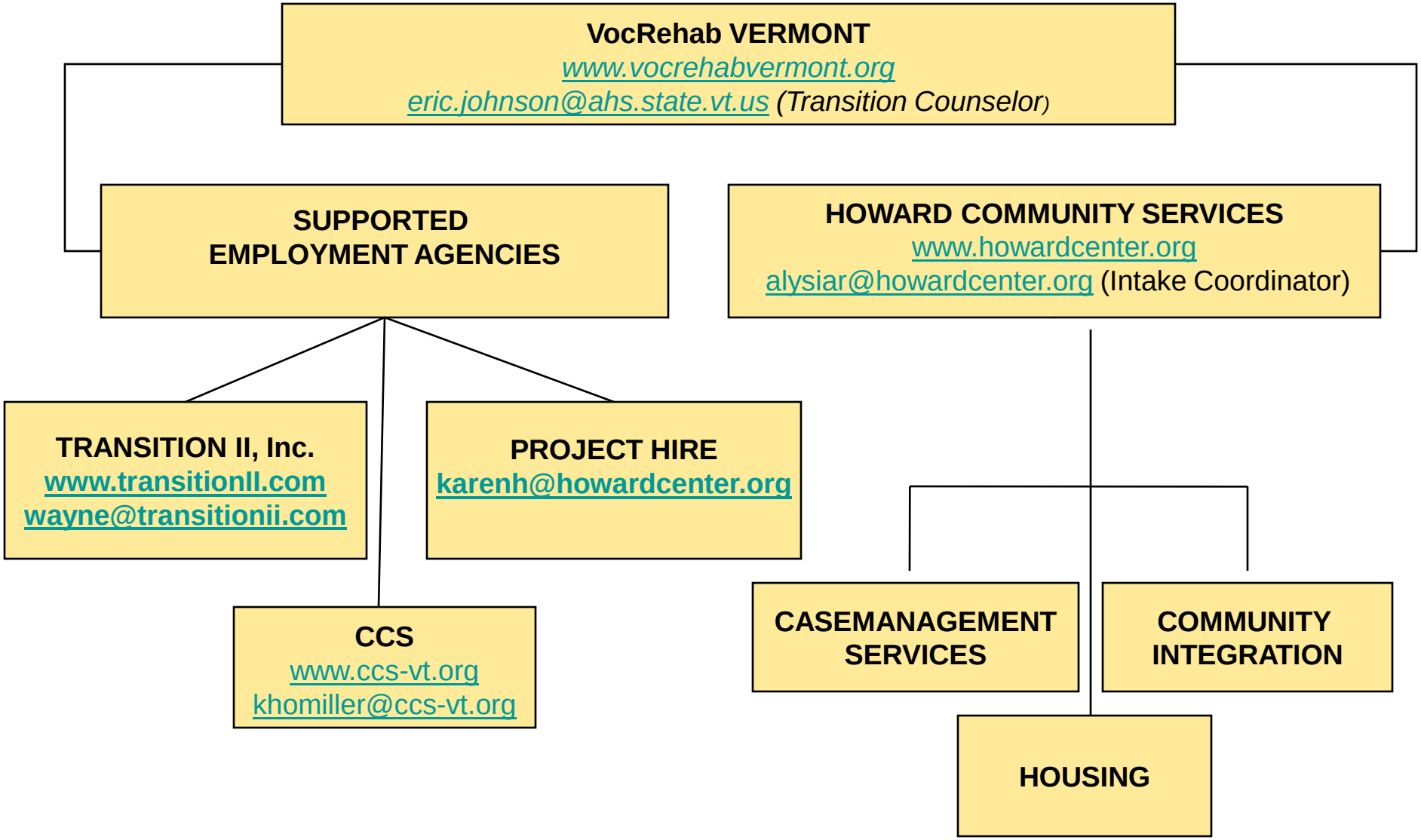ADULT SERVICES FLOWCHART